

## **Hydro One Update for Thessalon Council -- Week of August 28**

Hydro One's Distribution Superintendent, Northeast Zone and local Customer Operations Manager attended the Thessalon town council meeting on August 21<sup>st</sup> to meet with local officials, business owners and members of the community and provide information on the ongoing investigation into electricity service reliability in the area.

Since then, a multi-disciplinary team of Hydro One technical and operations staff has developed a coordinated work plan to assist in analyzing the situation to determine a path forward.

At this time, power reliability monitoring equipment has been installed at three locations in the town to collect data for analysis. In addition, Hydro One Forestry crews will clear vegetation along approximately 50 kilometres of local distribution power lines to reduce the potential of tree-related outages. Local Hydro One officials will continue to keep the Town of Thessalon updated on our efforts to resolve these issues.

We appreciate our customers' patience as we work to provide a more reliable supply of power to the people of Thessalon.

Thank You

Travis Martyn  
HydroOne.