



## Thessalon Fitness Centre Membership Policy

### **REFUNDS**

All fitness memberships and access passes are non-refundable.

As per resolution:

**2016-06-04:** "Be it resolved that the members of the Thessalon Fitness Centre be allowed to place their memberships on hold in the event of a medical condition which prevents them from using the facility equipment, provided their request is submitted in writing, a doctor's note may be requested, to the Municipal Office." **CARRIED**

Should a member's access pass malfunction, members are to notify Municipal office staff to have this corrected.

### **VISITOR ACCESS**

Members who provide visitor access without payment will be contacted by the Town Superintendent; this may result in the membership being cancelled without a refund.

Temporary passes such as day or week passes are available for purchase at the Municipal Office.

### **UNDER 18**

All members under the age of 18 must have a parent/guardian/care provider sign their member registration form giving consent.

Members 14 years of age or younger must be accompanied by an adult.

If members under the age of 18 are not adhering to the Fitness Centre rules and policy, they will be asked to be accompanied by an adult or membership could be cancelled without refund.

**This Policy was passed in the May 16, 2022 Council Meeting.**