



## **Thessalon Fitness Centre Membership Policy**

### **REFUNDS**

All fitness memberships and access passes are non-refundable.

As per resolution:

**2016-06-04:** "Be it resolved that the members of the Thessalon Fitness Centre be allowed to place their memberships on hold in the event of a medical condition which prevents them from using the facility equipment, provided their request is submitted in writing, a doctor's note may be requested, to the Municipal Office." **CARRIED**

Should a member's access pass malfunction, members are to notify Municipal office staff to have this corrected.

### **VISITOR ACCESS**

Members who provide visitor access without payment will be contacted by the Town Superintendent; this may result in the membership being cancelled without a refund.

Temporary passes such as day or week passes are available for purchase at the Municipal Office.

### **UNDER 18**

All members under the age of 18 must have a parent/guardian/care provider sign their member registration form giving consent.

If members age 14 to 17 are not adhering to the Fitness Centre rules and policy, they will be asked to be accompanied by an adult or membership could be cancelled without refund.

The minimum age for members is 14 unless approved by Council. Special requests for memberships for under the age of 14 must be submitted in writing to Council and if approved the member must be accompanied by an adult.

### **CELL PHONES, CAMERAS & VIDEO EQUIPMENT**

Members are to be respectful of other members while taking photographs or videos in the fitness area.

Please note, the use of cameras or video equipment in the changerooms is prohibited; membership may be cancelled without refund if found in violation."

**This updated policy was approved at the August 19, 2024 Council Meeting.**